

## House rules Villa Monschau

After arriving at the Villa, inform yourself and your group of the escape routes/emergency exits/key boxes and fire extinguishers that are present in the Villa.

Emergency exits must be kept free of obstacles at all times, so do not store prams or the like in front of the exits. So that if an emergency occurs, you can evacuate safely!

To have respect for the environment and to use water and electricity consciously. All costs are included in the rental price, but in case of extremely high use we will have to charge a supplement.

Please leave the Villa tidy upon departure! This means broom clean, garbage bags and cardboard in the relevant waste containers in the parking lot and the glass in the bottle bank. Store dishes clean and tidy in the cupboards provided for this purpose. Please do not forget to empty the rubbish bins in the bathrooms upon departure.

Do not throw foreign objects into toilets, sinks or drains. (thinking of sanitary pads, tampons, diapers, etc.)

Do not throw cooking oil, fats, food waste or chemical products into drains or toilets. This can cause major blockages!

No furniture or beds to move.

Leave the remote controls in the rooms where they are to be used.

Not to cause any nuisance to local residents. After 10 p.m. people must respect the peace and quiet around the villa.

Please note that the use of the wellness area (including sauna and swimming pool) is at your own risk. Children accompanied by an adult. We do not accept any responsibility!

At the end of the day after using the swimming pool, replace the cover to keep your swimming pool use as pleasant as possible.

When leaving, ensure that the front doors and garage door are closed.

Set all thermostats of the heating systems to maximum position 2 upon departure.

Return the key set to the key box at the main entrance.

To remove bed linen from the beds upon departure.

Please note that we do not accept any responsibility for theft or burglary due to negligence.

In addition to the house rules, German law also applies.

It is not permitted for (day) visitors to stay overnight without consultation.

Pets are allowed in the Villa upon consultation (supplement €15.00 per night), but prohibited in the wellness area, please respect the prohibition signs indicated on the entrance doors. If pets are not declared early and discovered after departure, the deposit will be claimed.

No pets allowed on sofas, chairs and/or beds.

Please walk pets on a leash outside the villa complex.

Baskets, blankets, food bowls, litter boxes, etc. are not available.

Can be parked in the available parking spaces at the front of the Villa.

Smoking is prohibited in the entire villa.

Leave the barbecue clean.

Use of the available linen is mandatory.

When using the washing machine, the use of washing powder is prohibited, please use washing pods.

Bathrobes, towels and slippers are not provided.

After using the wellness, you can change in the changing room. For your safety, it is prohibited to travel from the wellness area with wet clothing and without slippers. We are not liable for injury or accident.

In the swimming pool it is forbidden: to wear footwear, to take glassware (also diving goggles with real glass are not allowed), to smoke, to eat or to drink (not even chewing gum), to bring inflatable attributes (other than swimming bands), pushing other guests into the water, diving and exhibiting inappropriate behavior.

Indoor frying or gourmet cooking/fondue (and the like) are not permitted due to the strong lingering odors.

When using a trampoline, take off shoes and respect the maximum load of 100 kg.

Use trampoline at your own risk.

Supervision of an adult when children use pool billiards, darts, table football and arcade games.

If these internal regulations are not adhered to, we reserve the right to deduct them in whole or in part from the deposit.