

Privacy declaration

Villa Monschau, located at Bergstrasse 14, 52156 Monschau Germany, is responsible for the processing of personal data as shown in this privacy statement.

Personal data that we process

Villa Monschauer Glück processes your personal data because you use our services and/or because you provide them to us yourself.

Below you will find an overview of the personal data we process:

- First and last name
- Address data
- Phone number
- E-mail address
- Location data
- Information about your activities on our website
- List of customer contact details via an app
- Internet browser and device type
- Bank account number

Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years of age. Unless they have permission from parents or guardians. However, we cannot check whether a visitor is older than 16. We therefore recommend that parents be involved in the online activities of their children, in order to prevent data about children from being collected without parental consent. If you are convinced that we have collected personal information about a minor without this consent, please contact us at info@villamonschauerluck.com and we will delete this information.

For what purpose and on what basis do we process personal data? Villa Monschau processes your personal data for the following purposes:

- Handling your payment
- To be able to call or email you if this is necessary to provide our services
- To inform you about changes to our services and products
- Offer you the opportunity to create an account
- To deliver goods and services to you
- Villa Monschauer Glück analyzes your behavior on the website in order to improve the website and tailor the range of products and services to your preferences.
- Villa Monschauer Glück also processes personal data if we are legally obliged to do so, such as data that we need for our tax return.

How long we keep personal data

Villa Monschauer Glück will not process your personal data for longer than is necessary for the purpose for which it was provided. This means that your personal data will be kept for as long as it is necessary to achieve the relevant goals. Certain data must be kept for a longer period (often 7 years), because we have to comply with legal retention obligations (for example the tax retention obligation).

Sharing personal data with third parties

Villa Monschau only provides data to third parties and only if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

Cookies, or similar techniques, that we use

Villa Monschau uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. Villa Monschauer Glück uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preference settings are remembered. These cookies are also used to ensure that the website works properly and to optimize it. We also place cookies that track your surfing behavior so that we can offer customized content and advertisements. On your first visit to our website, we already informed you about these cookies and asked permission to place them. You can unsubscribe from cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information previously stored via the settings of your browser. For an explanation, see:

<https://veiliginternetten.nl/themes/situation/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>

View, adjust or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Villa Monschau and you have the right to data portability. This means that you can submit a request to us to send the personal data we have about you in a computer file to you or another organization mentioned by you.